



## Carolina Jr. Hurricanes Hockey Association

### Refund Policy

(Effective 06/03/2020)

- CJHHA operates under a no refund policy for any fees or payments associated with CJHHA activities and programs; no refunds will be issued for voluntary discontinuation.
- All program tryout fees are not refundable or transferable.
- CJHHA program fees are non-transferable from season to season. An exception to the non-refundable policy is a prorating of unused fees for a season-ending injury (medical refund) prior to December 31. The Board of Directors will review requests for medical refund requests. All refund requests must be made in writing to the VP of Finance and have physician documentation supporting suspension or termination of season. Refunds granted will be a pro-rata portion of the season for time missed.
- CJHHA may provide partial refunds for certain situations where circumstances warrant (i.e.... excess fees were collected for a particular team within a program). Partial refunds in these situations will only be made once all accounts are current and all team associated financial obligations are met.
- Financial aid is non-transferable from program to program. A separate request must be made for another program.
- Once a position on a team is accepted, the parent or the legal guardian assumes financial responsibility for the entire season fee.
- After registration, each member has a 72 hour “Right of Rescission” that must be submitted in writing to the Administrator within three days of payment, upon which a full refund will be granted, less an applicable \$50 administration fee.
- In all cases, a \$50 administration fee will be charged for any program refund, and \$10 for a camp/clinic refund.
- In no case will CJHHA refund more than 75% of any program fee. Should an exception be made, the refund will be determined using a prorating of unused fees.
- No refund requests will be considered past **December 31**.
- Program fees will not be refunded for any player who accepts a position on a team, and then opts for another organization/team thereafter other than as noted in the Carolina Jr. Hurricanes Hockey Association 16U/18U AAA Refund Policy (see below.) Releases will not be granted until member balances are satisfied in full.
- At its discretion, and under certain extraordinary circumstances, the CJHHA BOD may also review requests for refunds and transfers.

# **Carolina Jr. Hurricanes 16U/18U AAA Jr. Hurricanes Refund Policy**

(Effective 04/18/2021)

Carolina Junior Hurricanes Hockey Association (CJHHA) recognizes that players at the 16U/18U AAA level are sometimes presented with opportunities for a higher level of competition after tryouts are held and players have committed to a CJHHA Jr. Hurricane team. CJHHA has added an additional Refund Policy amendment specifically for these players as follows:

- Should a member be accepted into the program for one of the following leagues, members will be granted refunds for fees paid up to, and including, July 15:

### **USA Leagues**

*USHL*

*NAHL*

*EHL*

*NCDC*

### **Non-USA League**

*USPHL*

### **Canadian Leagues**

*CHL*

*BCHL, AJHL, OJHL, CCHL, SJHL, MJHL*

### **CJHHA will not issue refunds for any other leagues.**

- All refund requests must be made in writing to the CJHHA VP Finance. Upon review, and confirmation of the member's inclusion on the new team, a full refund of fees paid up to the date of the refund request will be granted, less an applicable \$50 administration fee.
- No refund requests will be considered past **July 15**, except as per the CJHHA Refund Policy.
- A refund will only be given for equipment/warm-ups not received by the member at the time of the refund request. Members will not get a refund for equipment/warm-ups already issued to them.